

Photo from Founders & Fireworks July 4, 2026

CITY OF LIBERTY LAKE

RESULTS DASHBOARD

2026 Q3 Update

November 1, 2026

HOW TO USE THE DASHBOARD

The Results Dashboard is designed to demonstrate return on the city's investment in programs that deliver core services to residents, businesses, and guests. The dashboard helps connect the city's Priority Based Budget with key results identified in the 2024-2028 Strategic Plan through key metrics.

The information is arranged in the following way:

Program – a set of related activities, services, or projects intended to produce a desired result. The city currently manages 66 programs (53 operating, 13 capital). The investment in each program is measured by the number of dollars allocated to it through the budget, which is provided in each section header.

Expected Result – the expected outcome (or return on investment) from each program, which is demonstrated by certain key metrics. Each program will have at least 1 expected result (no more than 3).

Metric – the measurement used to quantify an expected result and indicate the value of return on investment. Each expected result will have at least 1 metric (no more than 4).

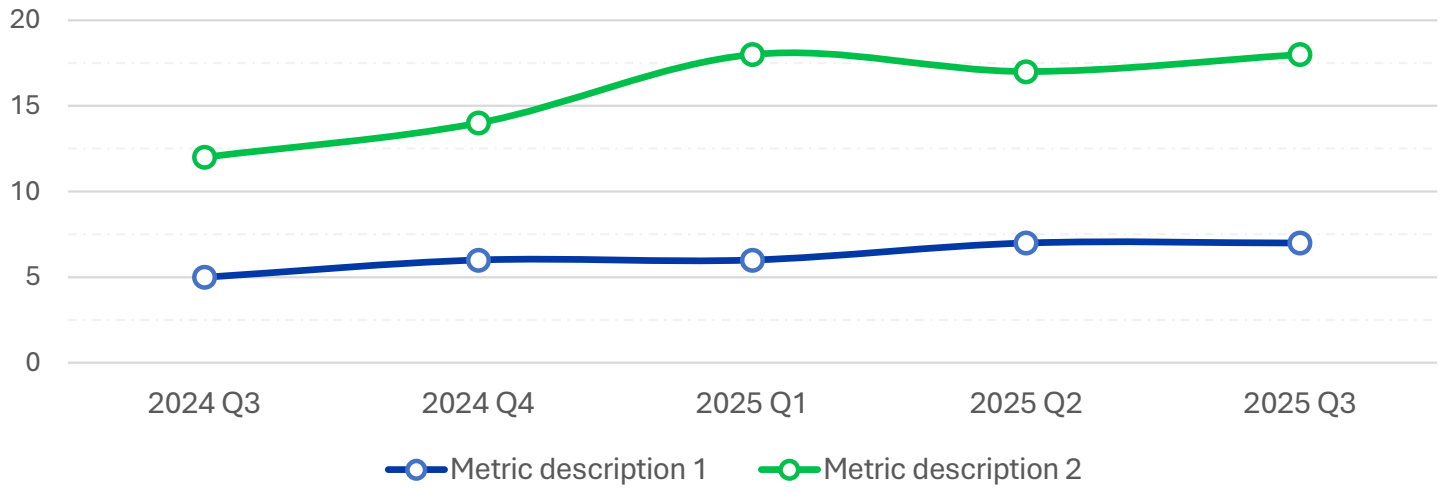
The section below serves as an example of the remaining dashboard and illustrates the types of visuals used throughout. Metrics are either reported annually (as illustrated by the top visual) or quarterly (as illustrated by the bottom visual). Visual ID#'s marked with an asterisk (*) include one or more notes, which are listed on the last page(s).

Program Name [Alignment to strategic priorities]
Budget year – Amount of dollars and employees allocated to the program (Investment).

Result: What is expected as a result of delivering the program (Return on Investment) *Visual ID#*

Metric	2024	2025	2026	2027	2028
Metric description	Value	Value	Value	Value	Value

Result: What is expected as a result of delivering the program (Return on Investment) *Visual ID#*



KEY MEASUREMENTS USED IN THE DASHBOARD

Some of the metrics reported throughout the dashboard are calculated using key measurements. For example: crime rates per 1000 population, investment per park acre, etc. Those key measurements, especially population, change periodically and are provided in the visual below.

Demo-01

Demographic	2024	2025	2026	2027	2028
Population	13,870	14,110	14,790		
Area (square miles inside city limits)	6.3	6.3	6.3		
Street lane miles	53.8	53.8	53.8		
Park acres	42.1	42.1	42.1		
Arterial street lane miles (snowplow or de-ice event)	13.2	13.2	13.2		
Residential street lane miles (snowplow zones 1-6)	23.1	23.1	23.1		

Crime Prevention [Most Aligned]

2026 Budget - $1,393,624 | 6.94 FTE
2025 Budget - $1,123,165 | 6.18 FTE

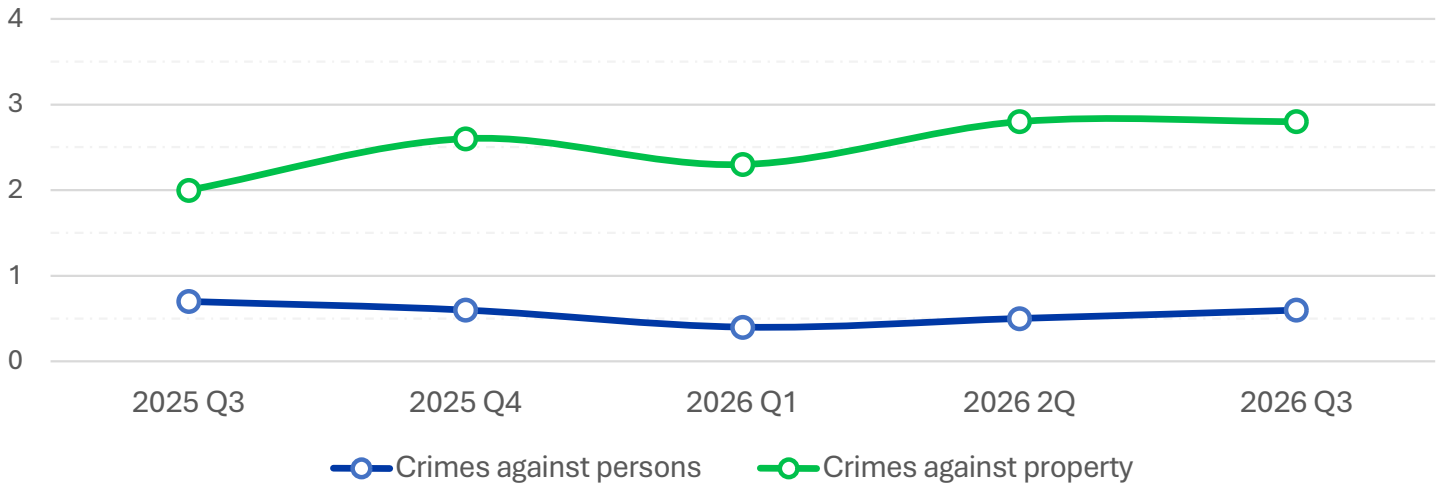
Expected Result: People feel safer each year (2024-2028 Strategic Plan Key Result)

Visual 100-01

Metric	2024	2025	2026	2027	2028
Overall, how safe do you feel in Liberty Lake? **at least Somewhat Safe answers (Satisfaction Survey)**	100%	98%	99%		

Expected Result: Crime rates are trending down

*Visual 100-02**



Traffic Safety & Enforcement [Most Aligned]

2026 Budget - $1,428,500 | 4.77 FTE
2025 Budget - $1,004,759 | 5.13 FTE

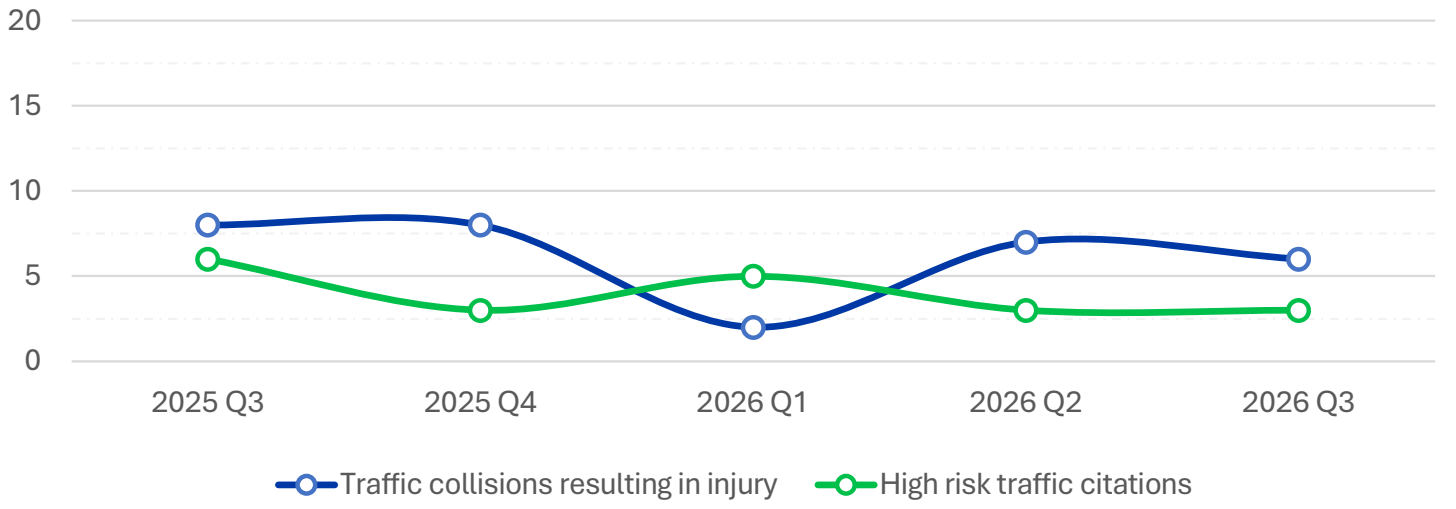
Expected Result: Travel on city streets feels safer

Visual 73-01

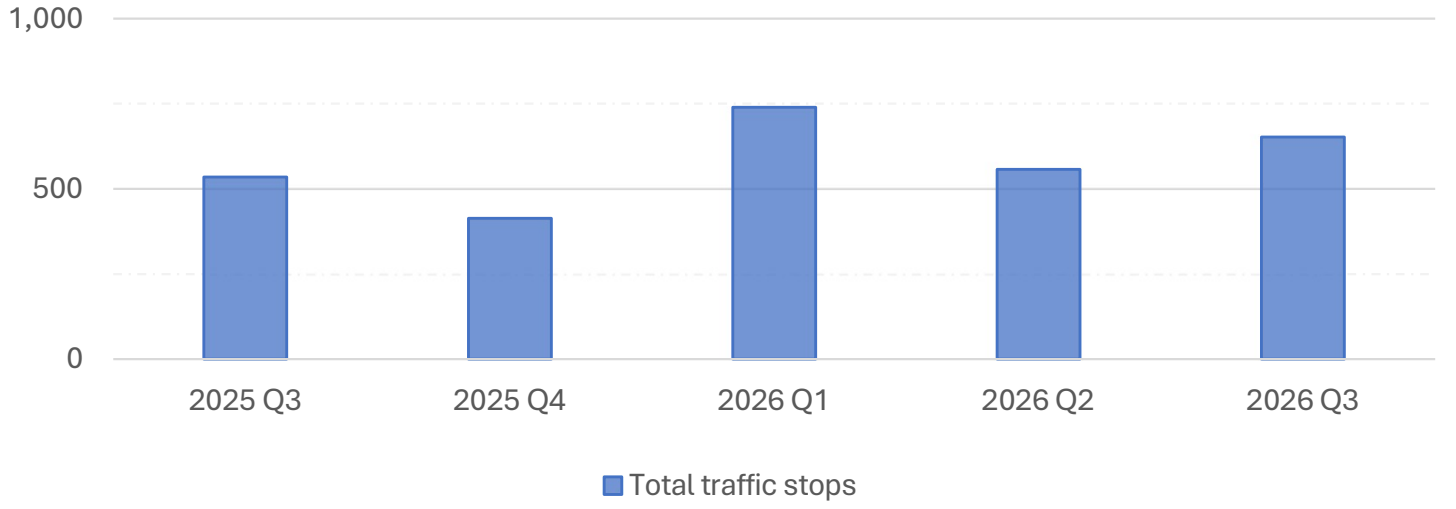
Metric	2024	2025	2026	2027	2028
How safe do you feel while traveling on city streets? **at least Somewhat Safe answers (Satisfaction Survey)**	96%	97%	97%		
How safe do you feel while traveling on city streets after dark? **at least Somewhat Safe answers (Satisfaction Survey)**	92%	93%	93%		
Describe your level of concern with traffic safety on city streets. **at least Somewhat Concerned answers (Satisfaction Survey)**	71%	71%	66%		

Expected Result: High-risk / high-impact activity on city streets trends down

*Visual 73-02**



Visual 73-03



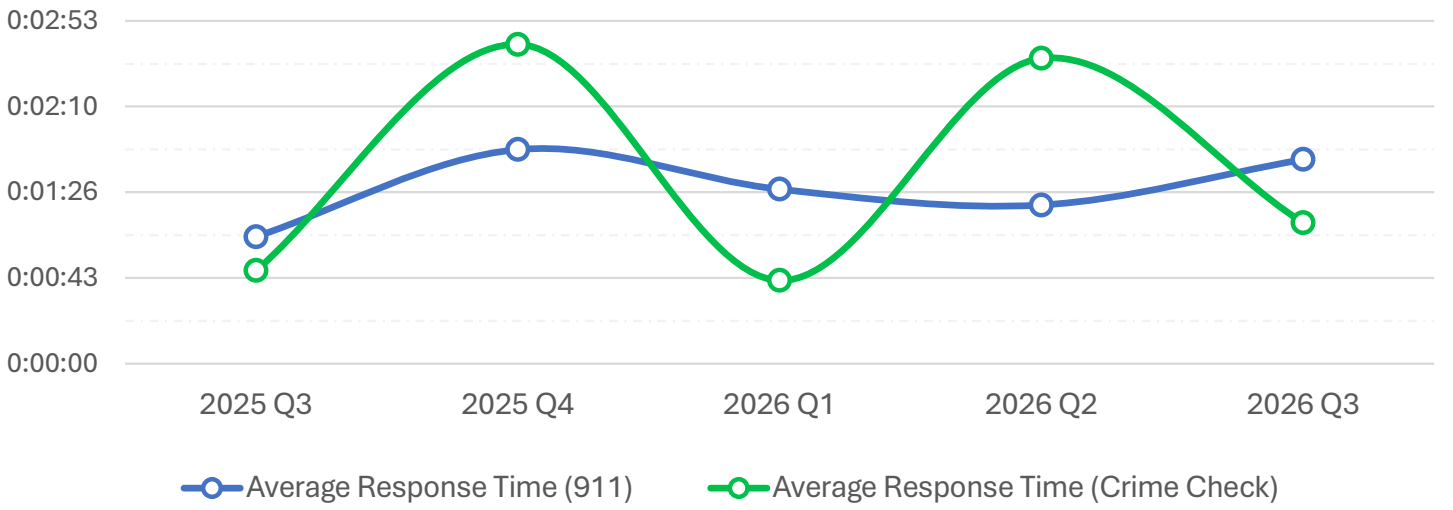
Call Response (Law Enforcement) [Most Aligned]

2026 Budget - $1,370,632 | 6.72FTE
2025 Budget - $1,186,648 | 6.48FTE

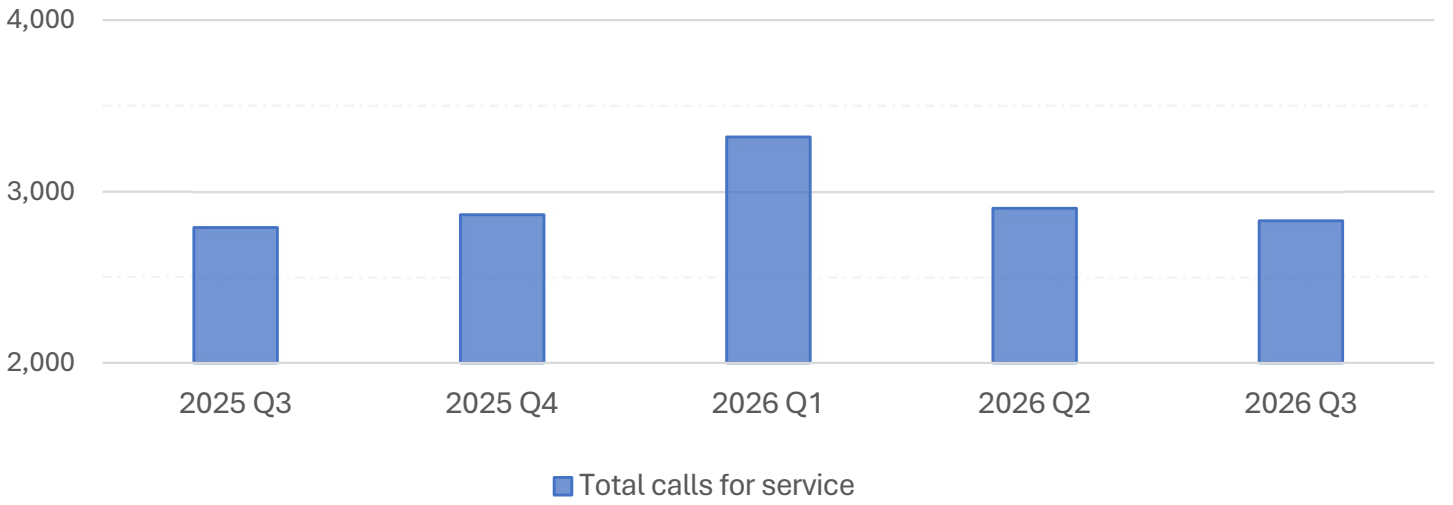
Expected Result: Satisfaction with law enforcement response is trending up each year *Visual 101-01*

Metric	2024	2025	2026	2027	2028
Describe your level of satisfaction with the timeliness of law enforcement response **at least Somewhat Satisfied answers (Satisfaction Survey)**	71%	65%	70%		
Have you, or anyone in your household, called 9-1-1 for law enforcement **Yes answers (Satisfaction Survey)**	14%	7%	5%		
Have you, or anyone in your household, called Crime Check **Yes answers (Satisfaction Survey)**	21%	19%	16%		

Expected Result: Call response times are trending down *Visual 101-02**



*Visual 101-03**



Public Library [More Aligned]

2026 Budget - $735,667 | 8.90 FTE
2025 Budget - $666,909 | 8.90 FTE

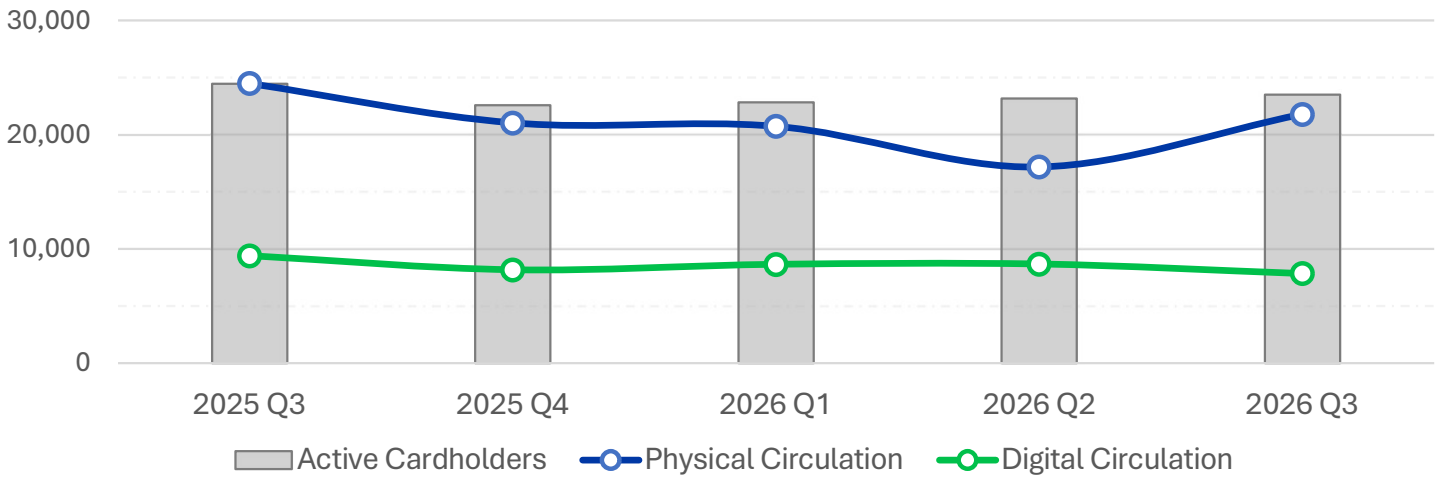
Expected Result: Satisfaction with the library is trending up

Visual 61-01

Metric	2024	2025	2026	2027	2028
Overall, how would you rate the quality of the following core city services? (Library) **at least Ordinary answers (Satisfaction Survey)**	81%	74%	78%		
Overall, how satisfied are you with your experience at the Liberty Lake Library over the past year? **at least Somewhat Satisfied answers (Patron Survey)**			96%		

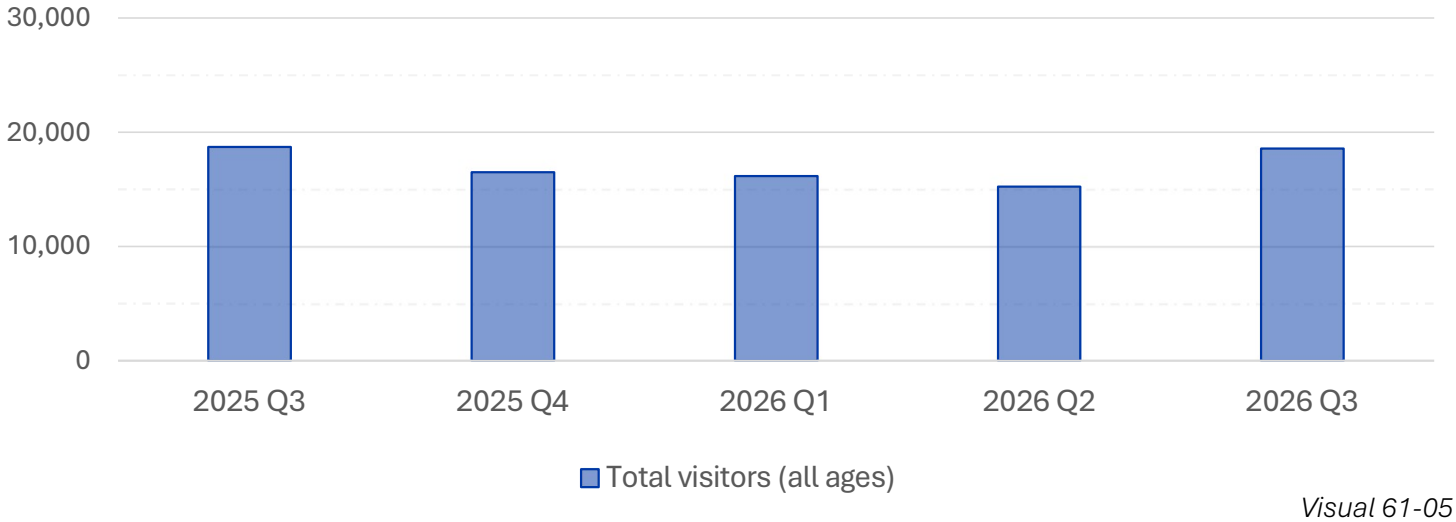
Expected Result: Access to educational resources is trending up

*Visual 61-02**



Expected Result: Library serves as a hub for community connections

Visual 61-04



Visual 61-05

Metric	2024	2025	2026	2027	2028
Meeting/Study room reservations (use by patrons)	474	874			

Street Maintenance [Most Aligned]

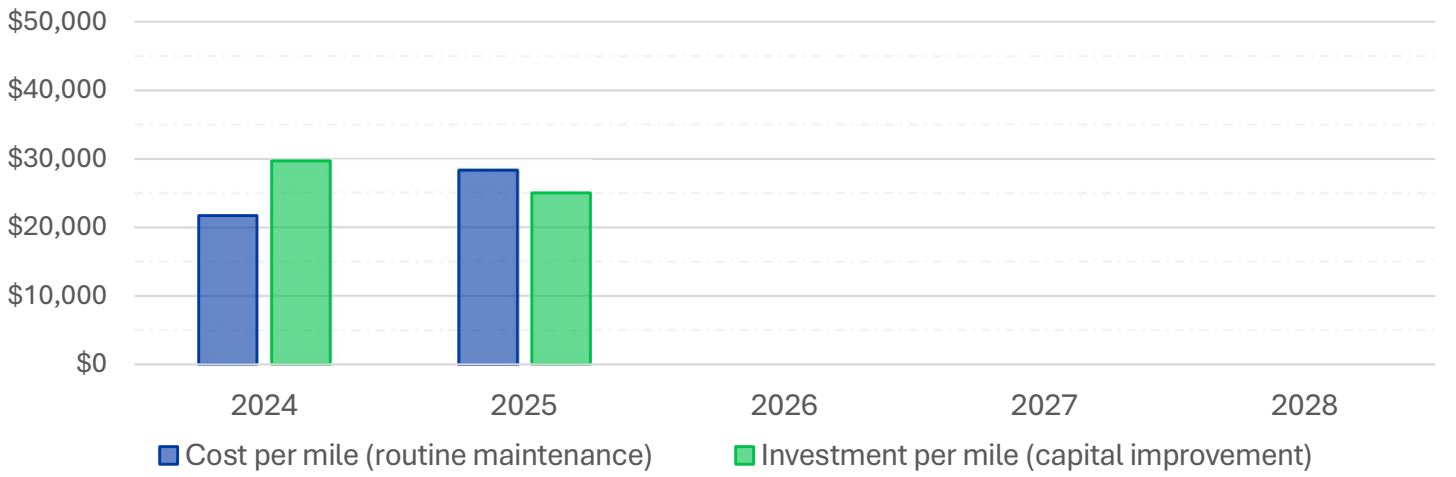
2026 Budget - $499,066 | 2.67 FTE
2025 Budget - $507,695 | 2.95 FTE

Expected Result: Overall condition meets/exceeds established standard

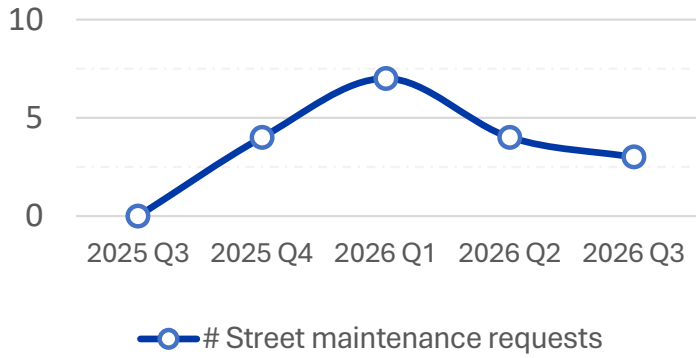
*Visual 19-01**

Metric	2024	2025	2026	2027	2028
Pavement Condition Index (PCI) - Streets		77	76		

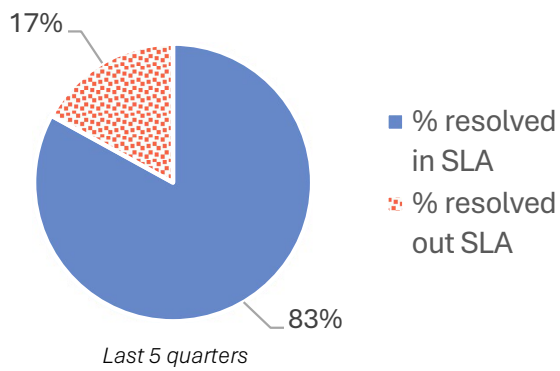
Visual 19-02



Visual 19-03



*Visual 19-04**



Last 5 quarters

Expected Result: Satisfaction with street maintenance is trending up

Visual 19-05

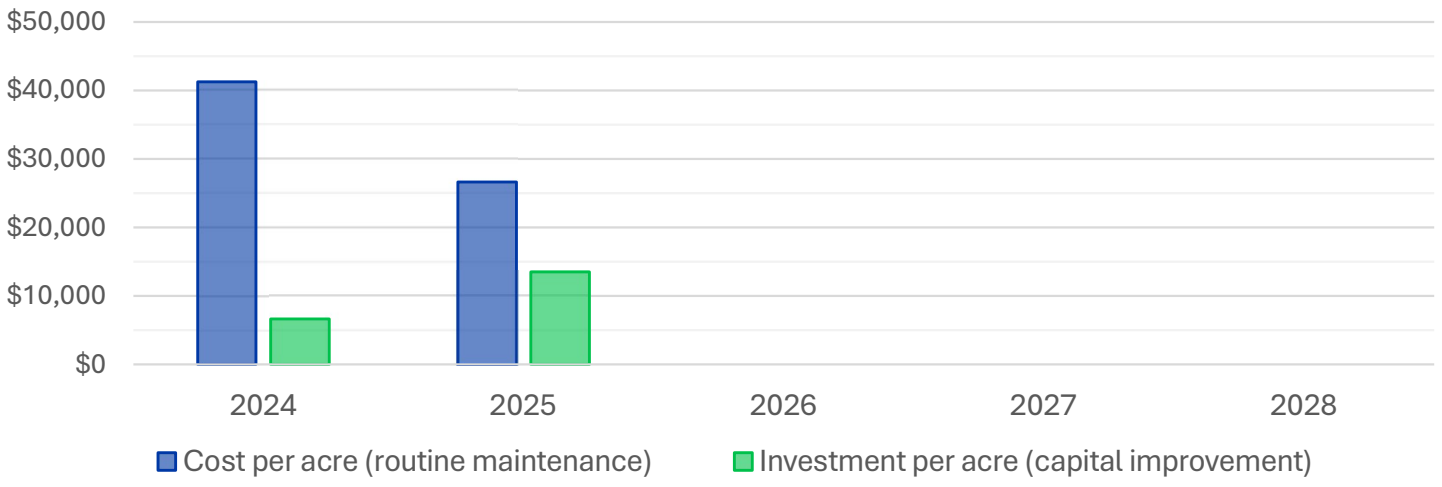
Metric	2024	2025	2026	2027	2028
Overall, how would you rate the quality of the following core city service? (Street Maintenance) **at least Ordinary answers (Satisfaction Survey)**	86%	87%	85%		
How important is the overall condition of city streets in determining your quality of life? **at least Somewhat Important answers (Satisfaction Survey)**	99%	100%	99%		
How important are the condition of streets in your neighborhood in determining your quality of life? **at least Somewhat Important answers (Satisfaction Survey)**	99%	100%	100%		

Park Maintenance [Most Aligned]

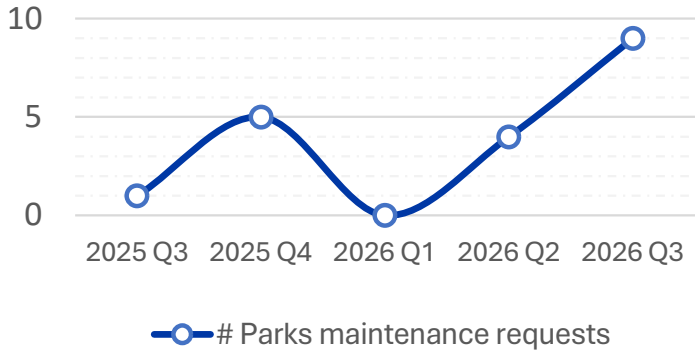
2026 Budget - $819,834 | 6.00 FTE
2025 Budget - $1,107,528 | 6.35 FTE

Expected Result: Overall condition of city parks is trending up

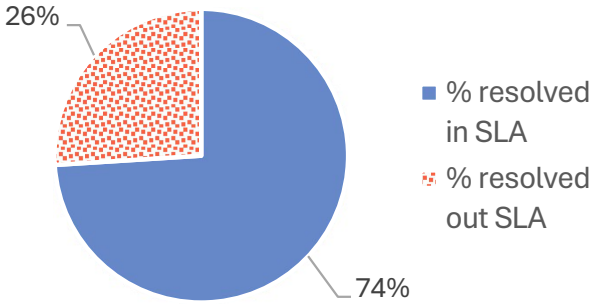
Visual 16-01



Visual 16-02



*Visual 16-03**



Last 5 quarters

Expected Result: Satisfaction with parks maintenance is trending up

Visual 16-04

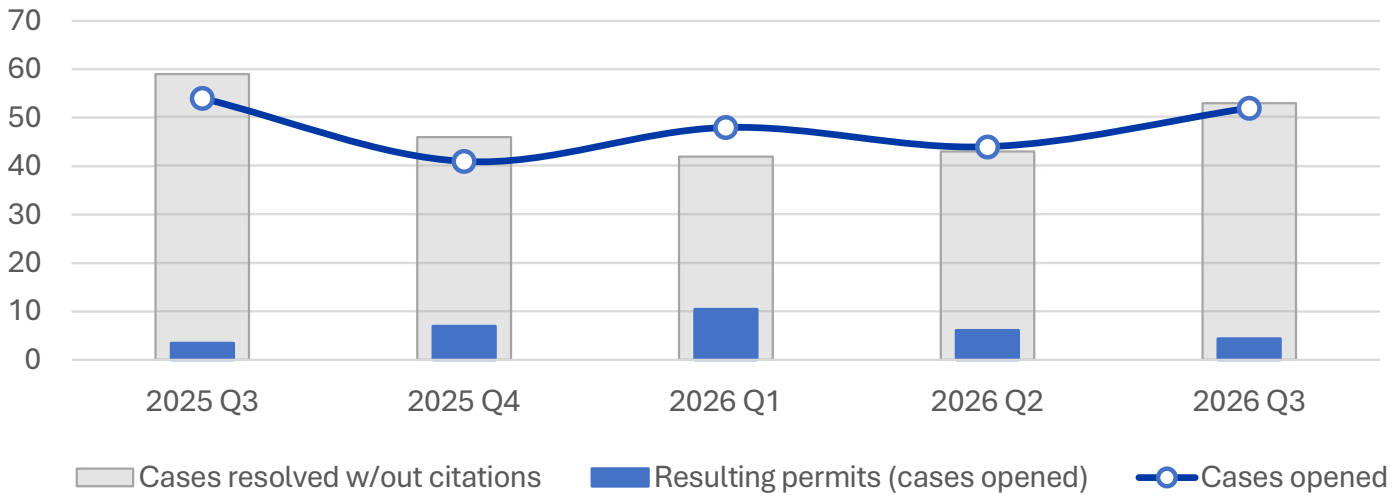
Metric	2024	2025	2026	2027	2028
Overall, how would you rate the quality of the following core city service? (Parks Maintenance) **at least Ordinary answers (Satisfaction Survey)**	94%	95%	93%		
How important is the cleanliness of city parks and open spaces in determining your quality of life? **at least Somewhat Important answers (Satisfaction Survey)**	100%	99%	99%		

Code Enforcement & Business Licensing [More Aligned]

2026 Budget - $188,212 | 1.52 FTE
2025 Budget - $180,214 | 1.52 FTE

Expected Result: Voluntary code compliance in neighborhoods is trending up

Visual 30-01



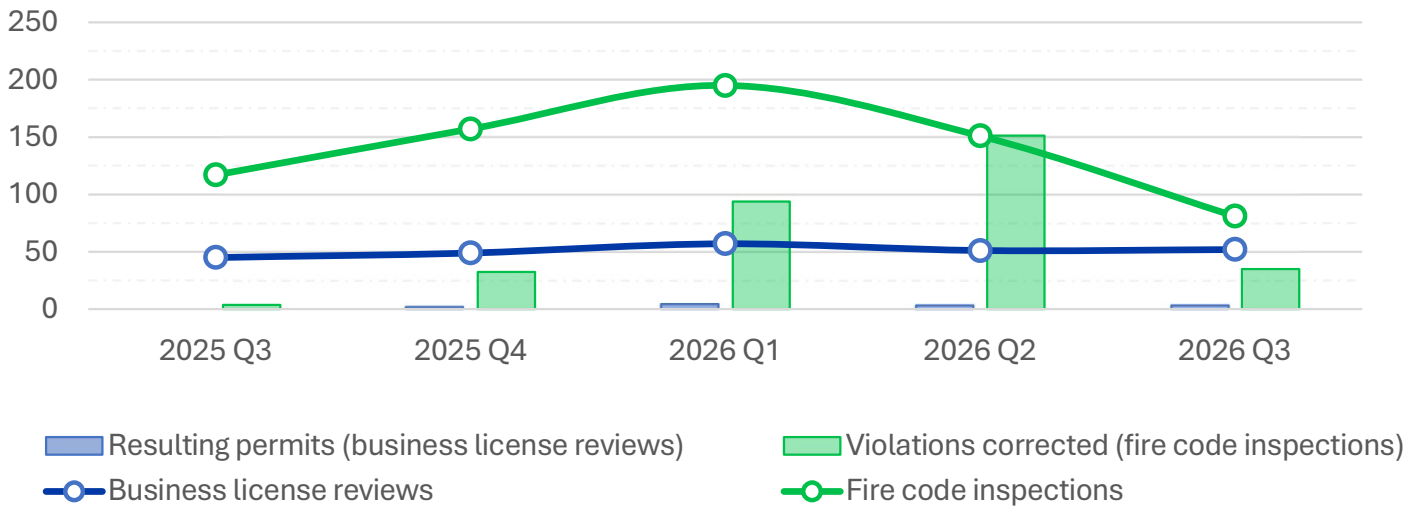
Expected Result: Satisfaction with neighborhood code enforcement is trending up

Visual 30-02

Metric	2024	2025	2026	2027	2028
How important is the cleanliness and appearance of your neighborhood in determining your overall quality of life in Liberty Lake? **at least Somewhat Important answers (Satisfaction Survey)**	100%	99%	100%		
Overall, how would you rate the quality of the following core city service? (Code Enforcement) **at least Ordinary answers (Satisfaction Survey)**	45%	52%	43%		

Expected Result: Voluntary code compliance at commercial properties is trending up

Visual 30-03



Budget Development & Management [Most Aligned]

2026 Budget - $218,979 | 0.75 FTE
2025 Budget - $183,634 | 0.71 FTE

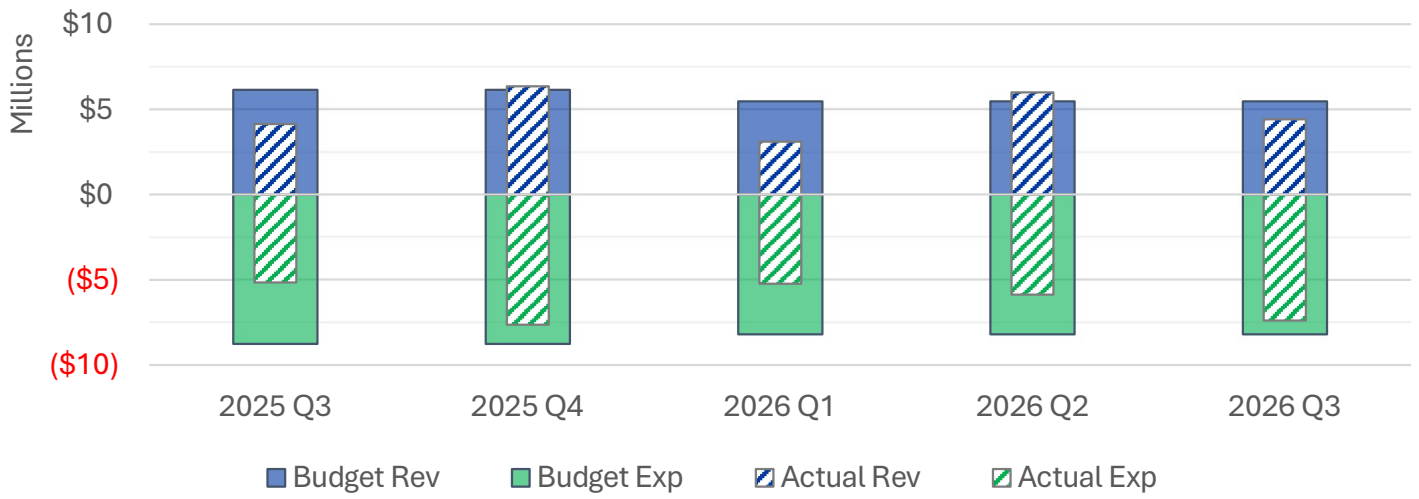
Expected Result: Strategic plan alignment with the budget is improving each year

*Visual 42-01**

Metric	2024	2025	2026	2027	2028
Share of budget allocated to the highest priorities **Most or More aligned programs**	76%	78%	78%		

Expected Result: Fiscal health remains strong and sustainable each year

Visual 42-02



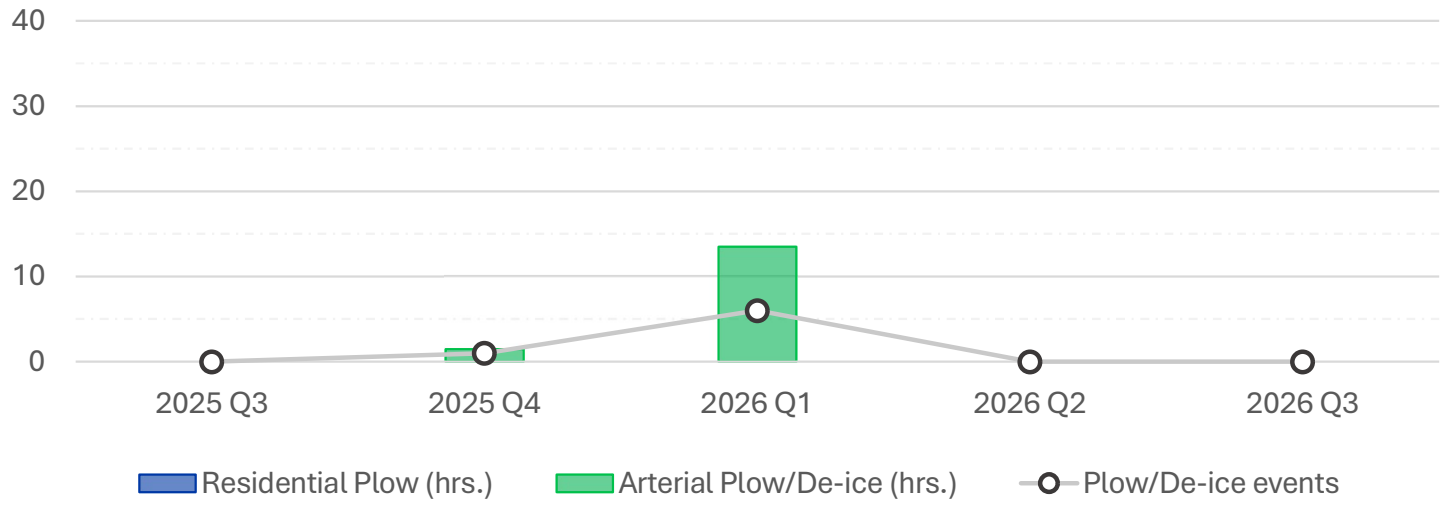
Visual 42-03

Metric	2024	2025	2026	2027	2028
General fund reserves as a percentage of budgeted operating expenditures	66%	59%	47%		
Budgeted debt service as a percentage of budgeted operating revenues	13%	14%	12%		

Snow Removal [More Aligned]
2026 Budget - $391,862 | 2.10 FTE
2025 Budget - $417,700 | 2.45 FTE

Expected Result: City streets remain safely passable during snow events

*Visual 13-01**



Visual 13-02

Metric	2024	2025	2026	2027	2028
Vehicle crashes on city streets attributable to snow/ice	0	0			

Expected Result: Satisfaction with snow removal on city streets is trending up

Visual 13-03

Metric	2024	2025	2026	2027	2028
Overall, how would you rate the quality of the following core city service? (Snow Removal) **at least Ordinary answers (Satisfaction Survey)**	90%	85%	87%		

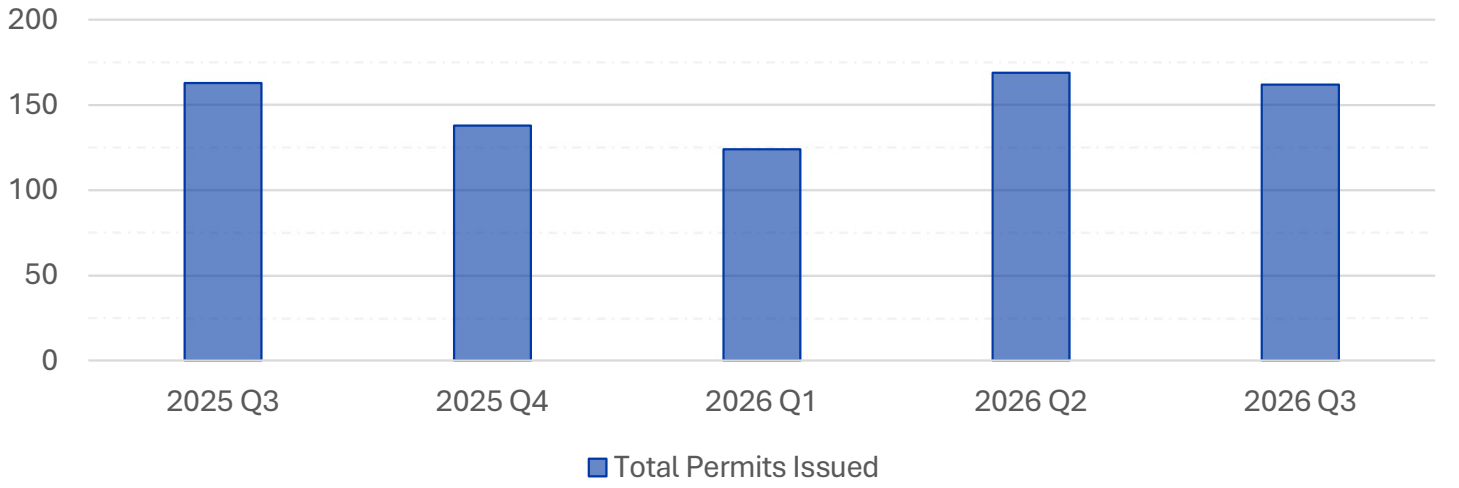
Permitting [Most Aligned]
2026 Budget - $878,340 | 6.20 FTE
2025 Budget - $862,820 | 6.20 FTE

Expected Result: Development is supporting sustainable growth

*Visual 29-01**

Metric	2024	2025	2026	2027	2028
Added Assessed Value by New Construction **displayed in millions**	$124.2	$123.7	$109.7		

Visual 29-02



Notes

Visual	Note
13-01	• 1 Arterial street de-ice event = 1.5 hrs. • 1 Arterial street plow event = 6 hrs. • 1 Residential street plow event = 15 hrs.
16-03	• Service requests powered by SeeClickFix beginning on 10/1/2025 (TextMyGov before 10/1/2025).
19-01	• PCI is a numerical rating between 0 and 100 (0 = failed condition; 100 = excellent condition) that takes various factors into account—cracking, rutting, potholes, etc. It helps guide maintenance activities and inform budget decisions.
19-04	• Service requests powered by SeeClickFix beginning on 10/1/2025 (TextMyGov before 10/1/2025).
29-01	• New construction credit values provided annually by the Spokane County Assessor.
42-01	• Capital Expenditures were incorporated into PBB totals beginning in 2026.
61-02	• Physical circulation = Books + Library of Things + DVD/CD + Books on tape. • Digital circulation = E-books + Databases & Resources.
73-02	• High-risk traffic citations = DUI + reckless driving + negligent driving.
100-02	• Crime rates are expressed on a per 1000 population basis. Formula = Number of crimes during the reporting period / current population * 1000
101-02	• Figures in this graphic represent the average response times expressed at hour:minute:second.
101-03	• Calls for Service include 911 calls + Crime Check calls + PD officer-initiated calls.